

 QUALITY POLICY	Core Process	Quality
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Quality Policy

The long-term business success of NEORig depends on our ability to continually improve the quality of our products for both, external and internal customers. By meeting or exceeding customer expectations every time and all the time we demonstrate our commitment to Quality.

Our proactive Quality culture must be understood, shared, and practiced by all employees as an integral part of everyday business.

Managers are responsible for maintaining a culture of Quality awareness so that prevention of all nonconformances is a recognized and integral part of our daily activities.

Each employee is individually responsible and accountable for Quality within his or her area of activity. Each of us is also responsible for adhering to company policies, standards, procedures and work instructions.

Together, we are committed to the continual improvement of quality management system by establishing and monitoring quality objectives and conducting audits and periodic assessments within the organization and addressing customer feedback in a timely and appropriate manner.

In summary:

- T**otal customer satisfaction
- E**ver improving system
- X**-tra vigilant to comply with requirements
- A**dhere to system
- S**uitability monitored

Any violation of this Policy may subject the employee to disciplinary action.

Wolfgang Pünnel
Chief Executive Officer, NEORig